

CAPABILITY STATEMENT

The New Apostolic Church Relief Organization (NACRO), the humanitarian and development wing of the New Apostolic Church, is dedicated to transforming vulnerable communities into resilient, self-sustaining households. Established to extend the Church's charitable initiatives, NACRO operates in Zambia, Malawi, and Zimbabwe, providing high-quality, demand-driven services to improve the lives of vulnerable populations through education, health, livelihoods, and Water, Sanitation, and Hygiene (WASH) programmes. NACRO's robust organizational framework, diverse programmatic focus, and successful partnerships demonstrate its capacity to implement impactful, sustainable development initiatives. Through innovative and collaborative approaches, NACRO remains committed to enhancing the livelihoods of the most vulnerable populations in the regions it serves.

MISSION, VISION, AND VALUES

Mission

To provide high-quality, demand-driven services that positively impact the lives of vulnerable communities and foster resilience and improved livelihoods.

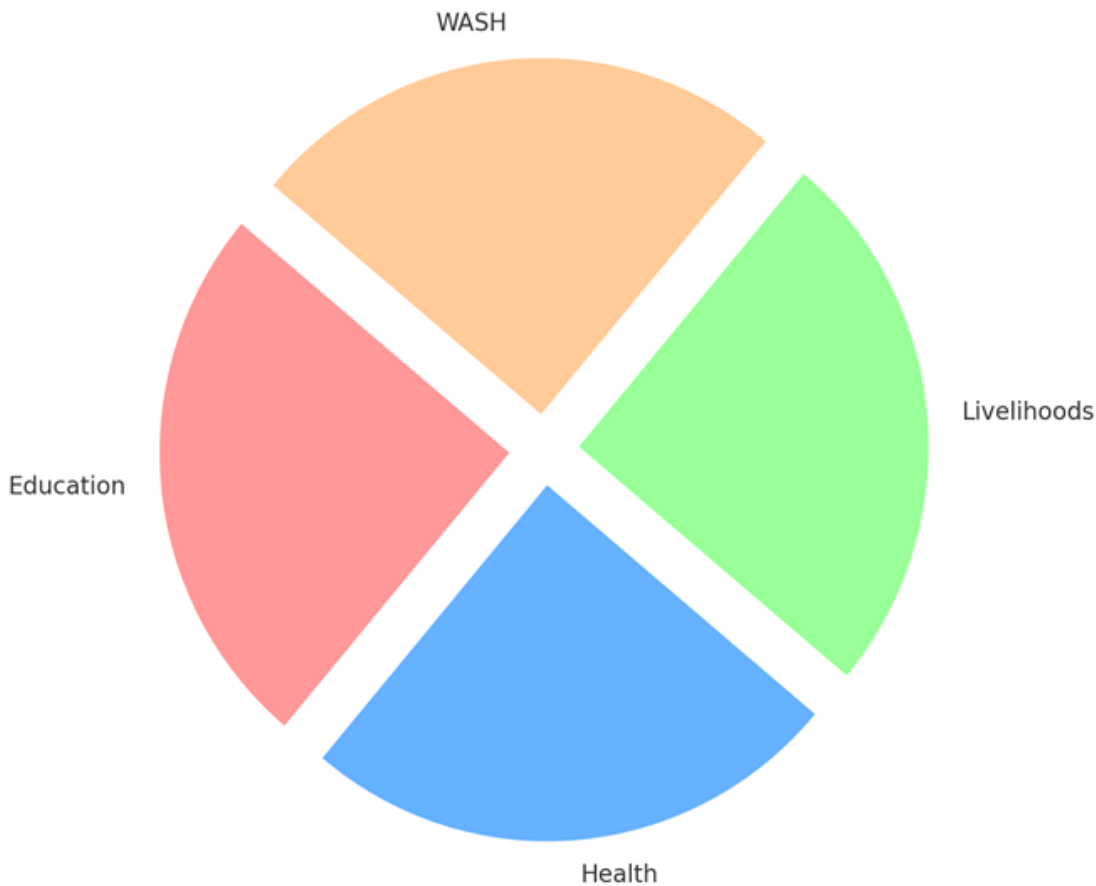
Vision

To be a strengthened organization transforming vulnerable communities into resilient, self-sustaining households.

Core Values

- **Honesty:** Adherence to facts and fulfillment of promises.
- **Integrity:** Consistent ethical and genuine practices.
- **Commitment:** Dedication to equitable societal progress.
- **Non-Discrimination:** Advocacy for equal opportunities.
- **Equity:** Fair and impartial dealings.

KEY STRATEGIC AREAS



- 1) Education: Supporting equitable access to quality education for all children.
- 2) Health: Collaborating with health authorities for community-based primary health care and epidemic control (e.g., TB, Malaria, HIV, etc.)
- 3) Livelihoods: Promoting sustainable, eco-friendly agriculture and food security.
- 4) WASH: Improving access to water and sanitation services.

GEOGRAPHICAL FOOTPRINT

NACRO's headquarters in Lusaka, Zambia, and country offices in Lilongwe, Malawi, and Harare, Zimbabwe, enable operations across six provinces in Zambia and additional regions in Malawi and Zimbabwe.

TRACK RECORD AND IMPACT

NACRO has consistently demonstrated its capacity to deliver impactful and sustainable interventions across education, health, livelihoods, and WASH sectors.

Below are the key highlights of its achievements

A. EDUCATION

PROJECT NAME: CLIMATE RESILIENT WASH IN SCHOOLS PROJECT (CREWASH)



Initiative	Description
Schools Reached	Implemented across 28 schools in Kalabo, Western, Zambia, benefiting over 12,000 direct beneficiaries (5,339 boys, 5,935 girls) and 3,713 indirect beneficiaries in surrounding villages.
Sanitation Facilities	Constructed 50 double toilet blocks for learners and 50 single toilets for teachers, increasing access to sanitation facilities, and enhancing hygiene.
Boreholes	Provided 27 borehole water points (13 new and 14 rehabilitated), including 2 solar-powered systems, in first phase (2020-2023) and mechanizing 15 of the boreholes through solar pumping, water reticulation and storage, in second phase, enhancing access to clean water
School Gardens	Supported school gardens with tools, seeds, and training, resulting in 25% of targeted schools managing viable gardens for food security and income generation.

B. HEALTH

PROJECT NAME: COMMUNITY-BASED EPIDEMIC CONTROL (ATEC II)



Initiative	Description
Community Health Volunteer Training	Partnered with the Churches Health Association of Zambia to train 135 health volunteers in Kalabo and Kaoma districts.
Sensitization on Public Health Issues	Facilitated sensitization of 1,747 individuals on tuberculosis and 1,901 individuals on COVID-19 prevention and treatment.
Enhancement of Health Services	Enhanced Ministry of Health outreach through trained volunteers, providing continuity in community health services.
Malaria Control Support	Trained Community health volunteers supported distribution of insecticide-treated nets (ITNs) and conduct of malaria tests
Primary Health Care Facilitation	Established Chisanga Health Centre in Mkushi rural., providing primary health care services to over 5,000 households.

C. LIVELIHOODS

PROJECT NAME: ENERGY COOPERATIVES FOR SMALLHOLDER FARMERS PROJECT



Initiative	Description
Energy Cooperatives for Smallholder Farmers	Installed 2 biodigesters with a capacity of 75m ³ each, directly benefitting 50 households and expected to serve an extra 100 households with biogas energy
Clean Water Supply	Drilled 3 solar-powered commercial boreholes, and established 6 water kiosks, providing clean water to over 400 households and over 500 cattle.
Vegetable Production	Bio-digesters producing over 10 tons per month of bioslurry, an organic fertilizer from decomposed cow dung, enhancing soil fertility and enabling horticultural and field crop production for over 200 community members in Petauke, Zambia.
Mtendere Smallholder Farmers Irrigation Scheme Project	Aimed at increasing food security for 200 smallholder farmers and indirectly benefitting 8,000 individuals by constructing a 30-hectare irrigation system and establishing farmer cooperatives in Malawi.

D. WATER, SANITATION AND HYGIENE (WASH)

Project Name: Water, Sanitation, and Hygiene (WASH) Project in Mchinji, Malawi



Initiative	Description
Solar-Powered Water Pumping Systems	Installed solar-powered water pumping systems for 8 villages, benefiting 400 households (Over 2,000 people).
Health Improvement	Reduced waterborne disease prevalence by over 50%, significantly improving community health.
Time Savings for Women and Girls	Improved access to clean water reduced time spent by women and girls fetching water, enabling better engagement in productive activities.

PARTNERSHIPS AND NETWORKS

NACRO has been collaborating with renowned partners, among them, the following:

- NAK-karitativ (Germany)
- United Nations Development Programme (UNDP)
- Germany Federal Ministry of Economic Cooperation and Development (BMZ)
- Various Government Ministries e.g. in Zambia, the key ones are Ministries of: Education; Health; Youth, Sport and Art; Local Government and Rural Development; Green Economy and Environment; Fisheries and Livestock; Small and Medium Enterprises; Community Development and Social Services; Energy; Water Development and Sanitation; Finance and National Planning.
- Churches Health Association of Zambia (CHAZ) and Expanded Church Response
- USAID’s projects e.g. EDGE project; Scaling Up Nutrition Technical Assistance (SUN-TA)
- IFAD’s Rural Finance Expansion Programme (RUFEP)
- Other NGOs e.g. Pact Zambia

NACRO is a member of various national and international networks in Zambia and in Malawi.

<i>Overview of NACRO Programmes and Impact</i>	
Category	Details
Geographical Reach	Operating in three countries (Zambia, Malawi, Zimbabwe); and running active programmes in six of Zambia's ten provinces, in Malawi’s three regions. and in two regions in Zimbabwe, demonstrates NACRO’s programme scalability and its regional footprint and impact.
Technical and Capacity Development Services in Infrastructure Development and Basic Public Services, and in Livelihoods, Agriculture and Food Security	NACRO has expertise and experience in facilitating construction of sustainable water, sanitation, and energy systems and proven ability to implement large-scale projects of notable scope and scale like the Climate Resilient School WASH project (CREWASH) in Kalabo, Western, Zambia (€317,650 budget); Expanded Energy Cooperatives for Farmers project (phase 2) in Petauke, Eastern, Zambia, (€213,654), School WASH project - phase 2 (€342,447) and Women’s Savings Groups project, Eastern Zambia (€200,157). This support has been yielding tangible results in infrastructure and services, education (enrolment and learning), household incomes and food security, and community engagement and participation.
Community Engagement & Empowerment	NACRO has been supporting the development of community organizational management and institutional engagement and relational capacities by training over 500 individuals in health, agriculture, and water management. NACRO has also established sustainable community committees for long-term project management as well as establishing community organisations and cooperatives. Including savings and credit corporative organisations (SACCOs) as a way of enabling access to affordable credit for individual or group businesses.
Financial Management	NACRO has successfully managed budgets exceeding €700,000 annually across multiple projects, ensuring accountability and delivering value for investment.