



2021 Annual

ANNUAL REPORT - 2021

NEW APOSTOLIC CHURCH RELIEF ORGANIZATION (NACRO)

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NACRO 2021 Annual Report (Draft)

1. ACRONYMS & ABBREVIATIONS

AIDS	Acquired Immuno-Deficiency Syndrome
CISANET	Civil Society Agriculture Network
CONGOMA	Council of Non-Governmental Organizations in Malawi
CBD	Country Board of Directors
CSEC	Civil Society Education Coalition
CRAF	Climate Risk Adaptations Facilitator
DAA 28	District Apostle Areas 28
ECCDC	Early Childhood Care and Development Centre
HIV	Human Immunodeficiency Virus
IDE	International Development Enterprise
LISC	Livelihood Investment and Saving Centre
MWK	Malawian Kwacha
NACRO	New Apostolic Church Relief Organization
NAK	New Apostolic Church
NGOCC	Non-Governmental Organization Coordinating Council
OVC	Orphans and Vulnerable Children
PPCR	Pilot Programme for Climate Resilience
TEVETA	Technical Education, Vocational and Entrepreneurship
Training Authority	
VIP	Ventilated Improved Pit
VS&L	Village Savings and Lending
ZMW	Zambian Kwacha
ZNFU	Zambia National Farmers Union

2. INTRODUCTION

The New Apostolic Church Relief Organization (NACRO) is a humanitarian and development wing of the New Apostolic Church.

The Organization's formation was prompted by the New Apostolic Church's desire to provide humanitarian support and promotion of programs aiming at improving the livelihood of the less privileged and vulnerable people in all the communities.

To achieve this desire, NACRO, has over the years, supported some of these less privileged and vulnerable people and communities through provision of direct interventions.

NACRO is headquartered in Lusaka. It also has a Country Office in Lilongwe; Malawi as well as in Harare, Zimbabwe. It is a duly registered and licenced Organization with right to operate in all the three countries. NACRO is registered in Zambia, under the Non-Governmental Organizations (NGO) Act Number 16 of 2009. It is registered under Malawian laws as an independent legal entity under the Trustees Incorporation Act. It is also properly registered with NGO Board of Malawi as well as Council of NGOs in Malawi. NACRO Malawi is also a member of Civil Society Agriculture Network, Civil Society Education Coalition, and Water, Environment and Sanitation Network. It is also duly registered in Zimbabwe.

3. VISION, MISSION & VALUES

VISION;

Strengthened NACRO that transforms vulnerable communities into resilient and self-sustaining households in the areas it operates

MISSION;

“To provide high quality demand driven services that impacts positively on the lives of the vulnerable communities and provides capacity building that results in stronger resilience and improved livelihoods.”

CORE VALUES;

NACRO being a faith-based civil society organisation takes the guiding values very seriously. The values lean strongly on the biblical teachings.

- i. Honesty – We believe in fulfilling our promises. We walk our talk and we adhere to facts. We keep our promises.
- ii. Integrity - We are consistently open, honest, ethical and genuine. We adhere to our word and live by it. Integrity is an internalized set of values and principles that

function as norms and standards that one lives by and that direct all one's action and decision. We subscribe to do the right thing even when no one is looking.

- iii. Commitment - We are dedicated to our cause. We believe in what we do and are always pursuing our dream of better and equitable society for all. Thus, in all its activities NACRO is committed to the church and to the work of God, it upholds the integrity of the Church. Further, NACRO is also committed to all its stakeholders i.e. the beneficiaries, the donors and the government
- iv. Non-discriminatory - We believe in being fair and impartial in all our dealings. Impartiality and just treatment or behaviour without favouritism or discrimination is what we subscribe to.
- v. Equity - We believe in an equal opportunity for all without any form of discrimination. Equity requires a level playing field on which individuals can all have a fair shot at improving their welfare

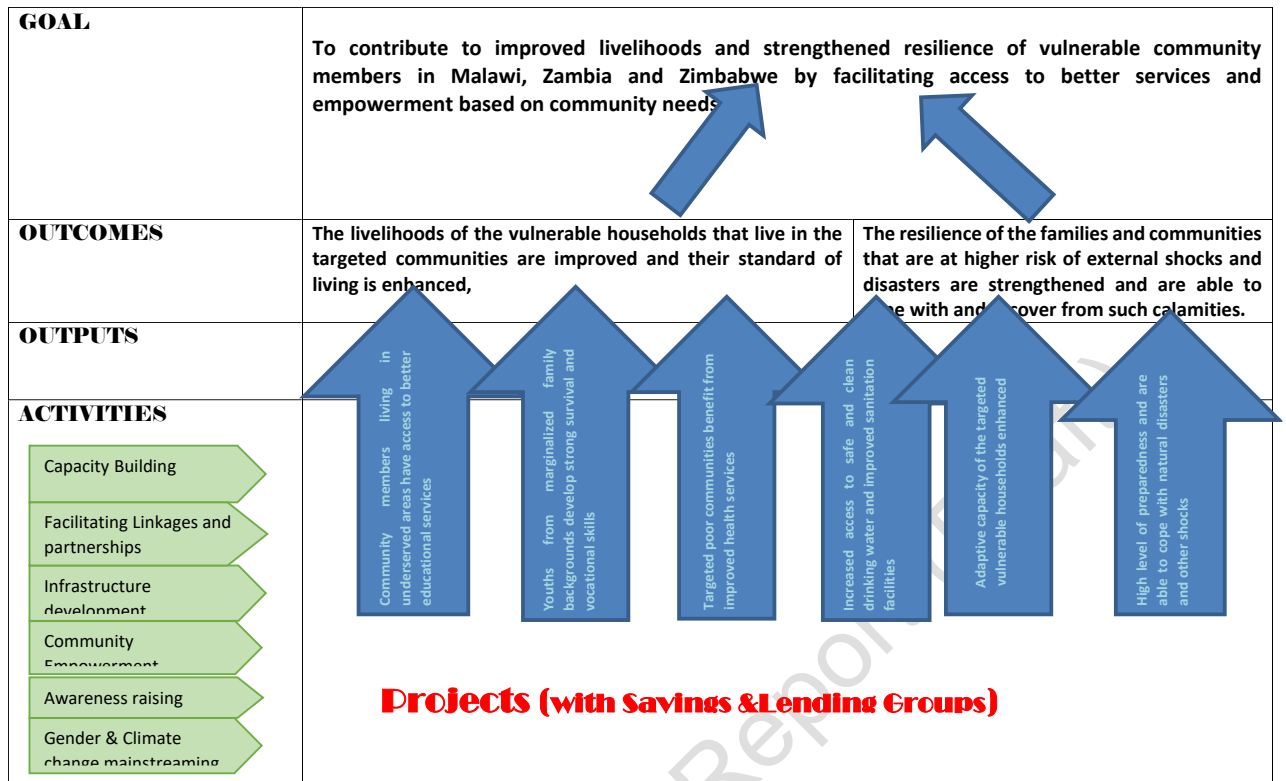
4. THEMATIC AREAS;

During the period NACRO maintained its five thematic areas which are guiding pillars of its operations:

- Education - The aim of this thematic area is to Increase Access to Education to vulnerable school going children
- Health, Water, Sanitation and Hygiene - This thematic area aims to improve health status and increased access to clean water to the vulnerable communities.
- Household Income, Nutrition and Food Security – the aim of this thematic area is to improve food security and disposable income for vulnerable households through sustainable agriculture.
- Disaster Mitigation and Environmental Management – the aim of this thematic area is to reduce risks and sufferings in times of natural disasters and other calamities
- Organisational Development and Institutional Strengthening – this thematic area aims at building capacity of NACRO so that it becomes an effective vehicle for community and social development.

5. STRATEGIC FOCUS

In order to marshal the efforts of the NACRO teams in an organised manner, the themes are organized in a Strategic Plan. The current document guiding the NACRO Activities implementation is the Strategic Plan for 2019-2023. See the figurative representation of the Strategic Plan below;



The projects the organization undertook in the period under review are presented below according to the Strategic Outcomes and Outputs.

6. PROJECTS STATUS

This presentation focuses on the activities by New Apostolic Church Relief Organization for the year 2021. The organization implemented 19 Community Outreach and Development Projects; 12 in Zambia, 07 in Malawi and 01 in Zimbabwe. It is also running a farm split into two Small to Medium Enterprises for the sake of resource mobilisation; the Henwood Chibombo Farm and the Tomato (Zamfield Products Brand) Agro-processing Plant. It also has the New Apostolic Church Chitenge right.

During the year NACRO was operating in 6 out of 10 Provinces of Zambia, all regions of Malawi and Zimbabwe.

We reached out to a total of 11 865 beneficiaries in Zambia. 73% of these were female. We reached out to a total of 5 102 in Malawi; 65% of which are female. In Zimbabwe, a total of 73 women and 55 men were trained in Financial Literacy.

Our newest area of operation in Zambia is Eastern Province while we hope to expand to Muchinga, Northern and North-Western Provinces this year, funds allowing.

STRATEGIC OUTCOME I;

Strategic Output 1;

i. Matenda Community Education Support Project – MaCESP (Mansa);

The MaCESP seeks to increase access of the vulnerable community members of Matenda area in Mansa to quality educational services

- Increased attendance from 198 pupils in 2020 to 208 in 2021
- Increased number of trained teachers posted to the school from 2 to 3.
- 100% Progress at Grade 7.
- Improvement in the coordination, collaboration and support with other partners such as the Apostle’s Office, Ministry of General Education and Regional Advisory Committee



ii. Ganda Community School & Horticulture Development Project (Kazungula)

The Ganda Project was aimed at providing access to education to a community of Ganda which has never had school facilities in their community while building capacity for improved sustainable income generation through Horticulture development. The following are the achievements so far;

- 1x3 Class Room Block, Two Teachers’ Houses & 5 VIP Latrines providing access to education to 845 households in the area
- 10 Demonstration Plots in Organic Vegetable Production
- 10 Self-Help Savings and Lending Groups
- RAC, 01 Project Steering Committee – this will simply graduate and renewed with membership into the Parents Teachers Association (PTA).
- 01 School Board.
- 283 Learners enrolled.
- 420 Households’ capacity in Savings and Organic Horticulture Production built



iii. Makapaela NAC Community School; (Limulunga)

Improved school infrastructure at Makapaela NAC Community Primary School in order to reduce high illiteracy levels among the vulnerable children Makapaela community in Limulunga District of Western province

- Increased grades from ECDE and 1 to 8 with 199 pupils
- Increased school infrastructure (classrooms, staff houses and computer room)
- Improvement in the coordination, collaboration and support with other partners such as the Apostle's Office, Ministry of General Education and Regional Advisory Committee.



iv. Choma OVC Support Project (Choma)

During the year under review, the following were the notable achievements;

- Maintained 106 OVCs in School since 2017
- 17 Savings Groups active
- 491 Caregivers and others' capacity to conduct business with sure source of credit in Savings and Credit Cooperative Societies (SACCOs).



v. Strengthen OVC Care and Support (Kalabo);

This intervention aims to support education and reproductive health and rights services among school going children in Mapungu ward of Kalabo

- 40 orphans and vulnerable children supported with education requisites
- 40 OVCs supported with village chickens (4 chickens per child)
- 360 pupils sensitised on sexual and reproductive health
- 25 Kalabo RAC and community members trained on OVC care and support



vi. Mbwatalika Early Childhood Development Centre (Lilongwe)

The major activities of the project included; to train teachers/caregivers; to enroll pupils and provide education to them; to provide teaching and learning materials; to provide school feeding program to the pupils; and to operate livelihood and savings groups at both centres targeting guardians and parents. In the year under review, Mbwatalika had an enrolment of 65 pupils.



vii. Mchengautuba Early Childhood Development Centre (Mzuzu)

The major achievements were the same as activities in (vi) above except, Mchengautuba had an enrolment of 27 learners.

viii. Kazigande Early Childhood Development Centre Project (Blantyre)

The centre is now in full operation with 133 children attending classes regularly as follows: Baby class (3 years old) - 49 pupils; Level 1 (4 years old) - 44 pupils and Level 2 (5 years old) - 40 pupils). Currently, parents and guardians of the pupils have formed 7 village savings and loans groups (VSLAs) with a total membership of 124 (4 males and 120 females).



Strategic Output 2;

ix. Chabota Vocational Skills Training Centre – (Chibombo)

This Project seeks to develop strong survival and vocational skills of the youths from marginalised family backgrounds through trainings, awareness raising and practical hands-on experience. The following were the achievements in 2021;

- Second Academic Year; 28 Students
- Growth from 19 – 28 Students
- First-ever Graduation Ceremony- first cohort
- Collaboration with Commercial Farmers-Learnership Agreement with Savenda
- Commendation from TEVETA
- 1 GRZ-permanent Lecturer with 3 part-time Trainers on site



Strategic Output 3;

x. Graceland Mission Rural Health Centre (Mkushi)

This intervention was implemented to ensure that Men and women living in poverty in the targeted communities benefit from improved health services, including the adolescent. While providing primary health care and other services to more than 3000 Households in the Chisanga area of Mkushi North, the following are of note;

- Outpatients recorded in the year; 2130
- Deliveries; 52
- Anti-natal services; 87
- Ailments;
 - Malaria; 90% of 2130 was Malaria
 - Non-bloody diarrhoea; 93
 - Scabies; 28 reproductive health services.



Strategic Output 4;

xi. Mantapala II WASHE Project (Nchelenge)

In ensuring that many poor families living in challenging conditions have increased access to safe and clean drinking water and improved sanitation facilities, NACRO intervened in Mantapala Refugee Settlement with a project whose objectives were two-fold;

A. To contribute to improved sanitation coverage in Block 1 and 2 through erecting of permanent basic 276 latrines and bath rooms.

B. To provide capacity building through appropriate training to the 200 refugees to improve on their livelihood.

Achievements in the year under review have been as follows;

- 235 Latrines completed
- 03 Gate Latrines completed
- 02 Double VIP Latrines completed in isolation centre
- 41 being completed now in the Block 2.
- 280 Smallholder Farmer trained in Financial Literacy
- 1 568 people have their sanitation improved



xii. Climate Resilient WASH Activities in schools of Western Province (Kalabo)

This Project aims at increased access to clean water and sanitation to 25 schools in Kalabo district. The following have been achieved in the year under review;

- 10 existing boreholes rehabilitated
- 2 solar powered boreholes drilled and functional
- 4 hand pumped boreholes drilled and functional
- 10 double, 10 double with bathrooms and 20 single latrines under constructions
- 6,548 pupils (3,285 boys & 3,263 girls) supported by the project
- 107 teachers accessed clean drinking water
- 16 schools supported with gardens inputs.



xiii. Mduwa Water, Sanitation and Hygiene Project (Mchinji)

This project is aimed at contributing to increased access to safe water and sanitation coverage through basic sanitation infrastructure and hygiene promotion in Traditional Authority Mduwa in Mchinji District. With this project we have achieved a number of outputs which included the following:

- Two solar water pumping systems in two Group Village Heads of Mkangala and Kanyanda were developed with a reticulation of piped water to 8 water points in 8 villages and targeted to benefit 389 households and total population of 2,495.
- Six boreholes fitted with afridev hand pumps were drilled (4 community boreholes, 1 borehole for primary school and 1 borehole for a church) in 6 villages targeting 280 households and a population of 1,861 (1,400 community members, 361 pupils and 100 congregants).
- Fourteen water point committees were formed to manage the water points and in addition two Water Users Associations were formalised as the umbrella body of the water points to oversee and manage the operations and maintenance of the water points.
- 16 latrine blocks were constructed with a total of 44 latrines.
- 18 Community Self-help savings and Loan servicing groups (VSLA groups) are now operational in 13 water point areas.
- we formed the community led total sanitation committees in 11 Village Development Committees' Areas.



STRATEGIC OUTCOME II;

Strategic Output 5;

xiv. Livelihoods, Savings and Investment Cooperatives (LSIC) Project (Central Zambia);

The carry-over activities caused by the COVID-19 restrictions in 2020 and 2021 multiple breakouts and escalations were few but warrant mentioning;

- Final Monitoring and Reporting
- Governance Trainings for Cooperatives formed
- Handover of Cooperatives to Ministry of Commerce through District Cooperatives Officers
- Evaluation of the Project.

The project was found to have impacted the 931 participants very positively in that it raised their livelihoods and resilience. A total of 22 Savings and Credit Cooperatives were formed.

xv. Energy Consumption for Smallholder Farmers (EC4F) Project – (Petauke)

- refer to Strategic Output 6; Project number xix (below).

xvi. Msongolo Irrigation Scheme Project (Rumphi)

This project was rolled in 2018 with the main objective of increasing incomes and improving rural livelihoods in a sustainable manner, by raising the productivity of small holder farms and improving incomes of 164 farming households at Msongolo Irrigation Scheme in Rumphi. The following were achievement during the year;

- Improved efficiency due to solar-powered irrigation system
- increased production and improved productivity within the smallholder farmers
- increased household incomes of the participating resource poor 164 smallholder farmers.



xvii. Kanthunkhama Irrigation Scheme Project (Ntcheu);

the main objective of increasing incomes and improving rural livelihoods in a sustainable manner, by raising the productivity of small holder farms and improving incomes of 64 farming households at Kanthunkhama Irrigation Scheme in Ntcheu. During the reporting period, the following were attained;

- interface meetings were done with all stakeholders of the project in Ntcheu.
- Topography survey and environment management assessment were also done.

- The construction of both weirs came to an end.



- xviii. Promotion of Small-Scale Entrepreneurship in Southern Africa Project – Malawi, Zambia and Zimbabwe (German Sparkassenstiftung for International Cooperation (DSIK)). This project has been implemented in three countries all at the same time with the Farmer Business Simulation Games being the main activities. However, on the Zambian side, the activities were funded by salvage from LSIC while Malawi and Zimbabwe were financed by DSIK.



Strategic Output 6;

- xix. Energy Consumption for Smallholder Farmers (EC4F) Project

Also called Energy Cooperatives 4 Farmers – due to scalability, this project aimed at as a registered cooperative, 80-100 small-scale families from the Petauke District administer a biogas plant to generate electricity for an irrigation system. The following were attained;

- 300 Herd Capacity Overnight shed established connected to Biogas generation facilities
- 20 Households connected to Gas for Cooking
- Community of more than 671 households (2 083 people) access to clean drinking water
- 1 797 people empowered with knowledge and skills in Animal Husbandry and Financial Literacy
- 07 Savings and Credit Cooperatives formed and operating among the beneficiaries
- 28 Para veterinarian staff trained in the community



STRATEGIC OUTCOME III; Organizational Development

Strategic Output 7; Consolidating our Internal Capacities

The following are indicators of progress being made by the Organization in the areas of Organizational Development.

- xx. Improved governance and oversight of NACRO – The NACRO International Board of Directors is active as ever. It held the required Board Meetings three times in the year 2021 mainly due to the COVID-19. One meeting was conducted physically while two other were conducted on electronic platform – virtual meeting. Changes in responsibilities and positions among members has always been conducted smoothly. In the year 2021, the erstwhile Chairperson; Mrs. Nelly K. Mutti handed-over the reins to Ms. Patricia Hantumba. At Malawi National Board level Director Petros Mtambo was appointed in year 2021 while the rest of the board members continued. In Zimbabwe, a new Board was constituted, and it is chaired by Dr. Precious Sibiya who had resigned from position of NACRO County Programmes Coordinator earlier in the year after moving to another organization in employment capacity.



- xxi. Increased and diversified resource base meeting the requirements of program implementation. This is being worked at through the other enterprises NACRO runs in the area of Income Generation and are as follows;

- Henwood Chibombo Farm (HCF) – commercial operations commenced in 2015. The farm performed well in 2021. The following are key to note;
 - The farm sales grew by 31% from 2020.

Sales Items	2021	2020
Chicken sales	533,554	347,661
Layers sales	9,985	12,485
Egg sales	194,620	275,419
Pigs sales	191,218	19,756
Pork sales	59,863	27,074
Tomato sales	17,717	11,286
Cabbage sales	16,948	11,971
Green paper sales	1,242	0
Maize	2,368	2,136
Pumpkins	400	
Total Sales	1,027,915	707,788

- ZAMFIELD – Machinery installed 2017. Production operations commenced in 2018. The main product in the Tomato Puree which is at the stage of being carried on the shelves of the largest chain stores in Zambia; Shoprite and other supermarkets such as Melissa. Other products are;
 - Dried tomato
 - Pumpkin sales
 - Dry Mango

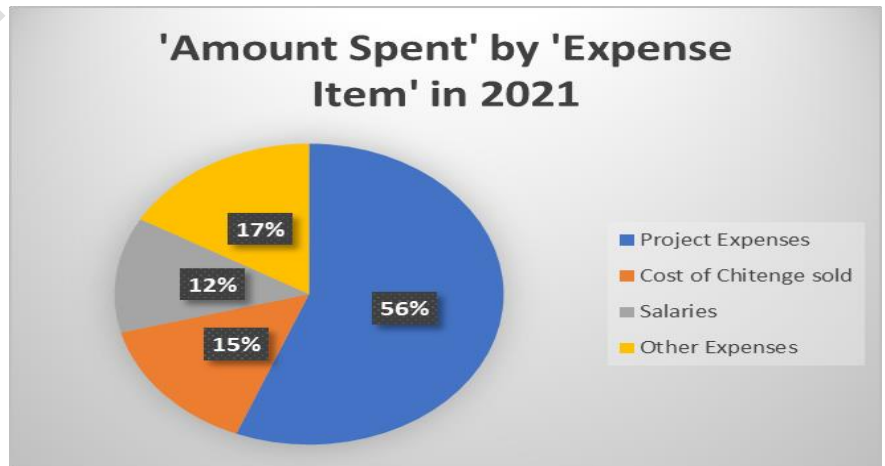
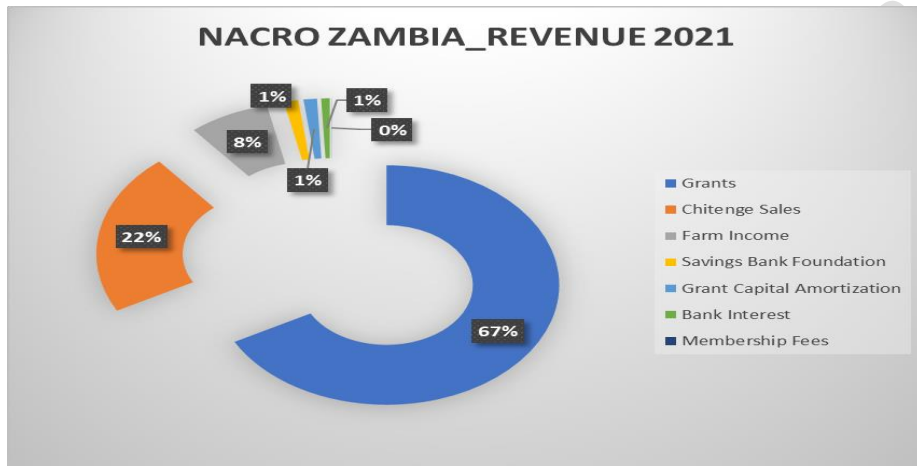
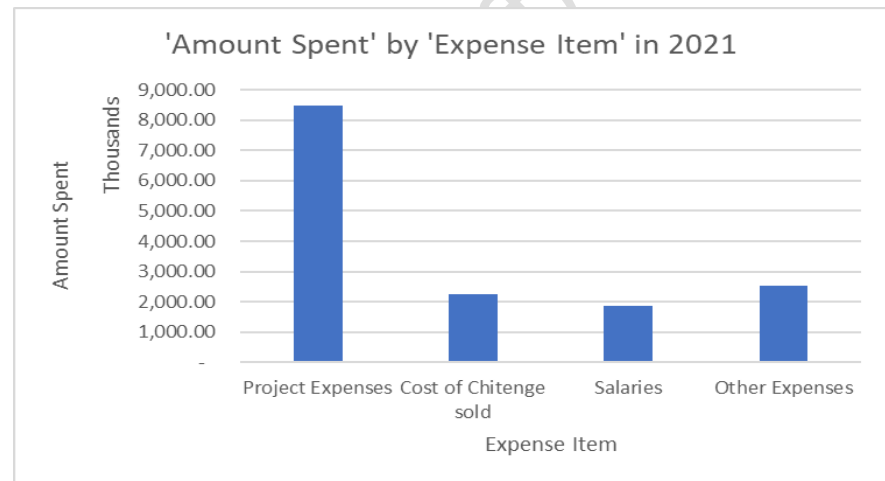
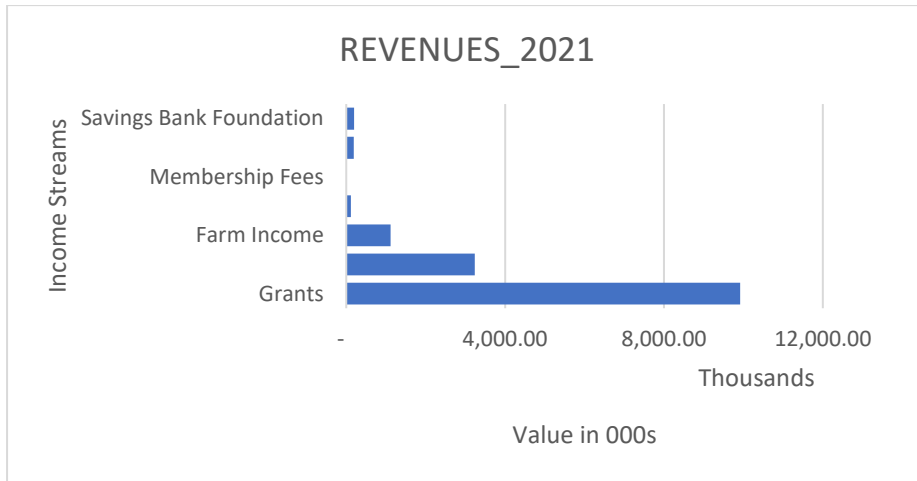
All the latter products are still in the New Product Development stages though some are quite advanced such as the dried tomato and mango.
- CHITENGE – Church Brand managed by NACRO. The Chitenge sales grew by 195% in Zambia. This was spured by the dampening effects on sales by the COVID-19 restrictions of 2020 when the pandemic was still nouvelle.
Chitenge Sales in 2021; K 3,235,117.00 In 2020 the sales were K 1,095,949.00.

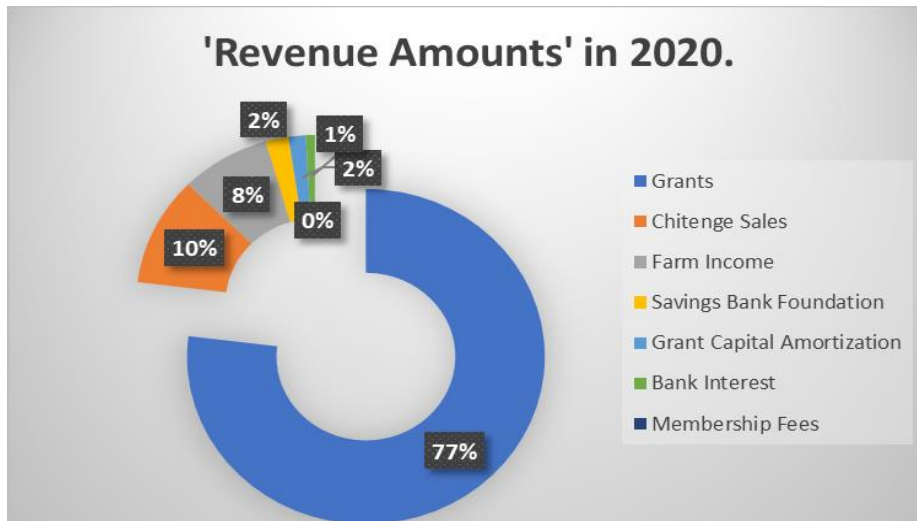
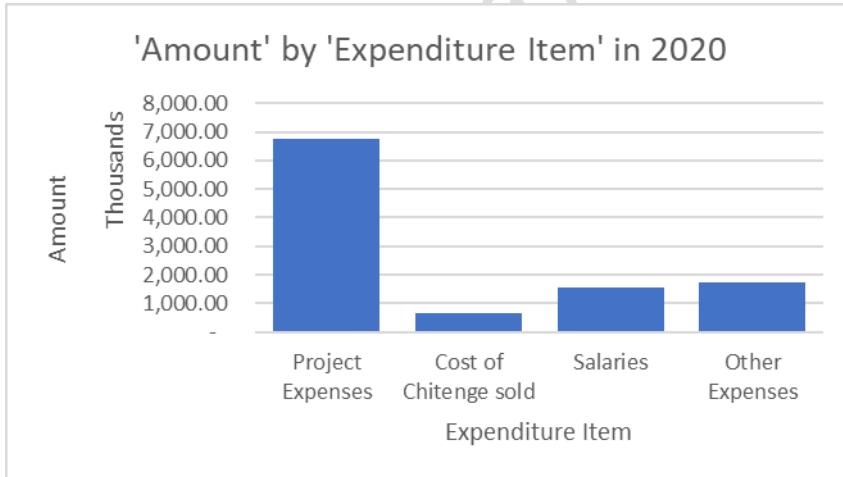
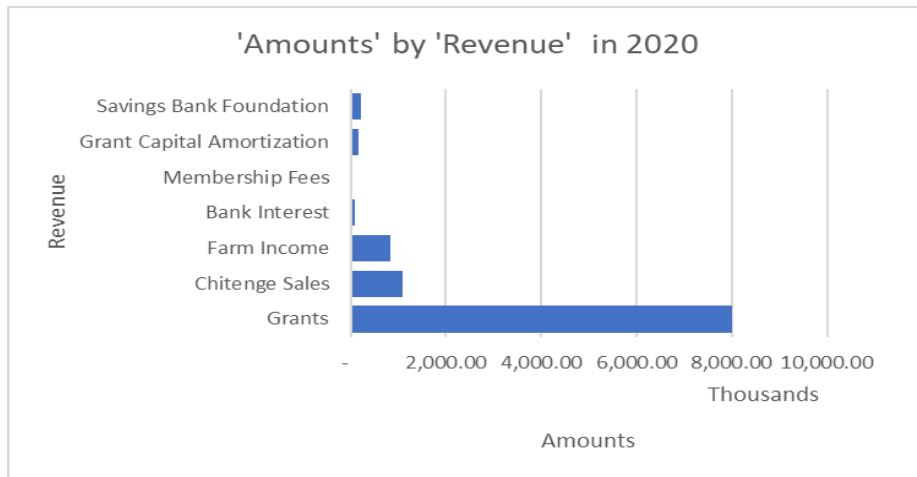
- xxii. Internal Management Systems are strengthened and consolidated; the annual audits requirements were followed as well as all the statutory compliance requirements.
- xxiii. NACRO structures are mobilised and activated in all the Apostle areas. In 2021, we saw the following grassroots structures being mobilised and activated; Lukulu Regional Advisory Committee (RAC) and its Satellite Advisory Committees (SACs). This is in addition to the ever active 10 other RAC their constituent SACs. Zimbabwe has also come live with the PSSEP Implementation. 09 Satellite Advisory Committees have been formed.

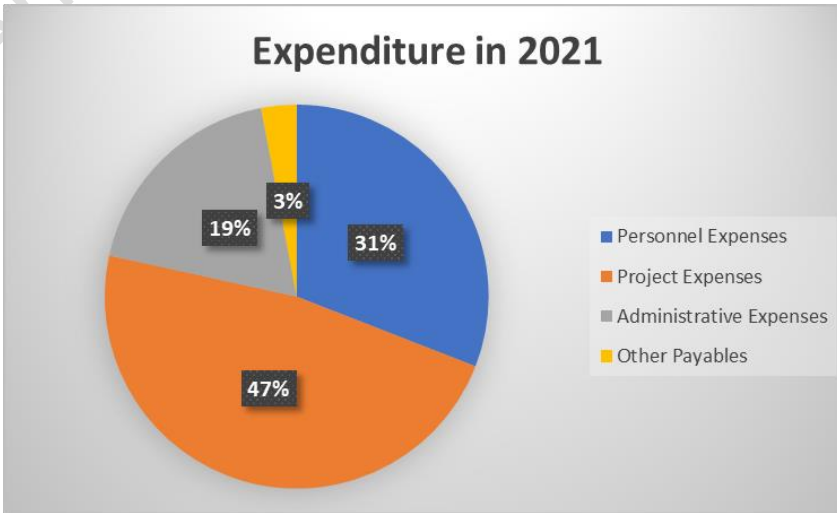
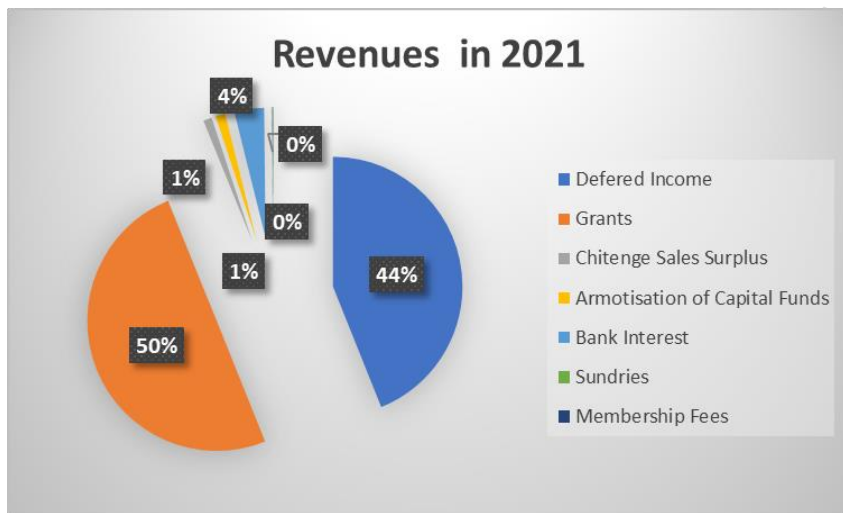
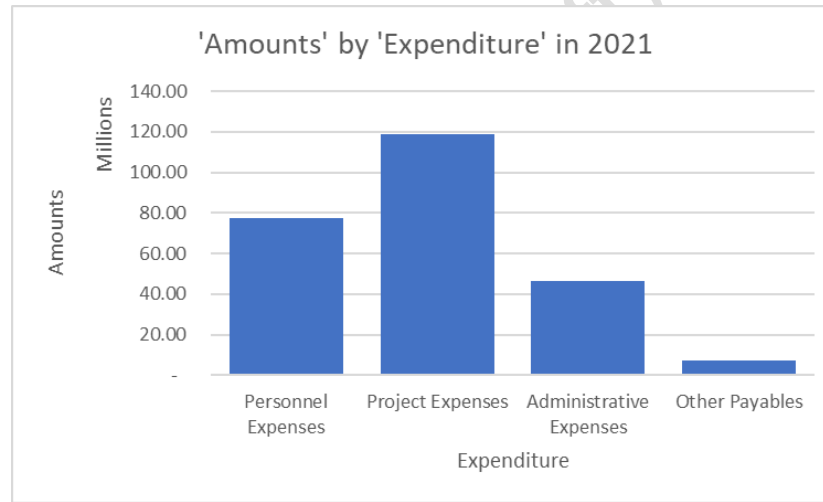
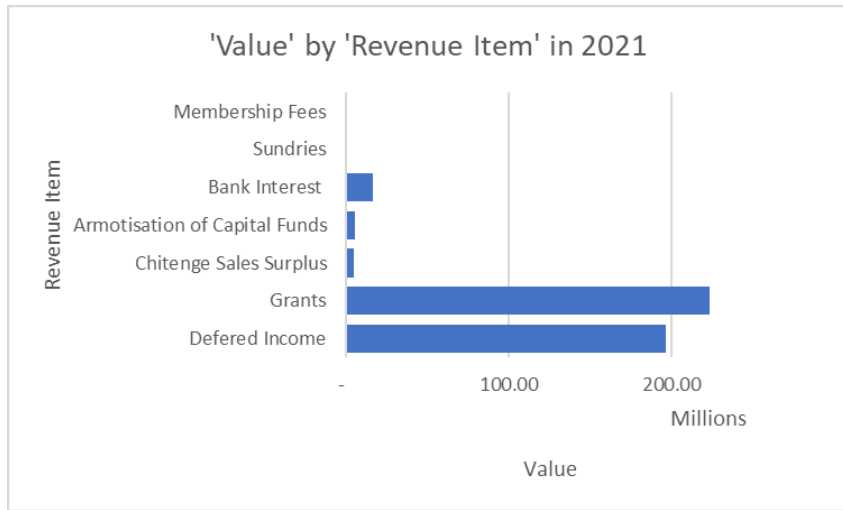
FINANCIAL PROGRESS

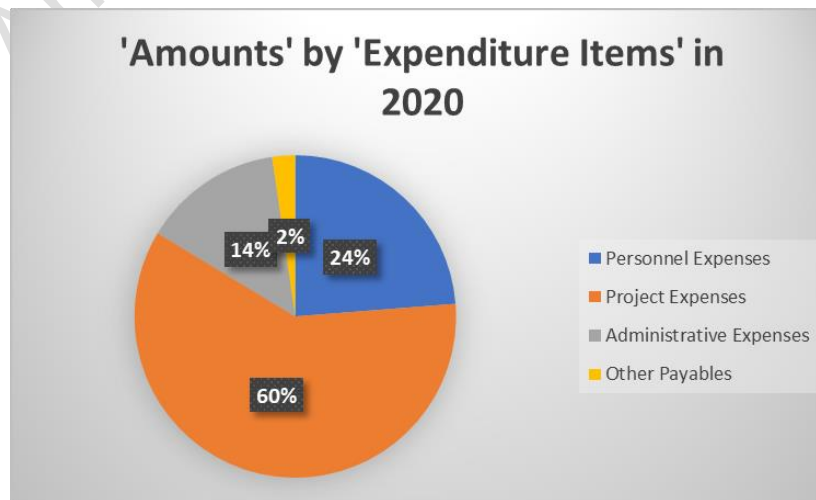
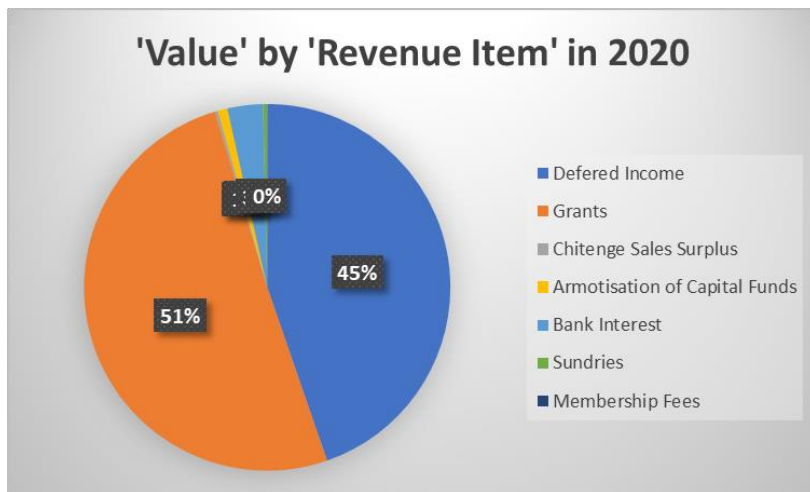
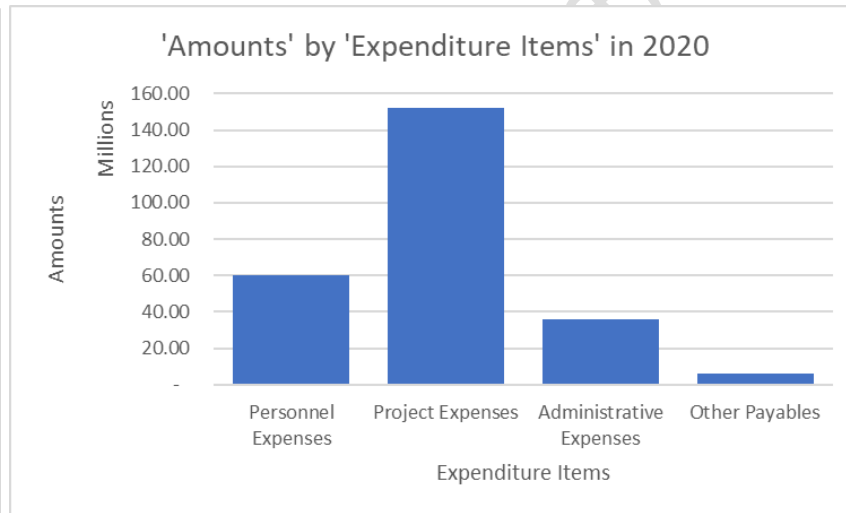
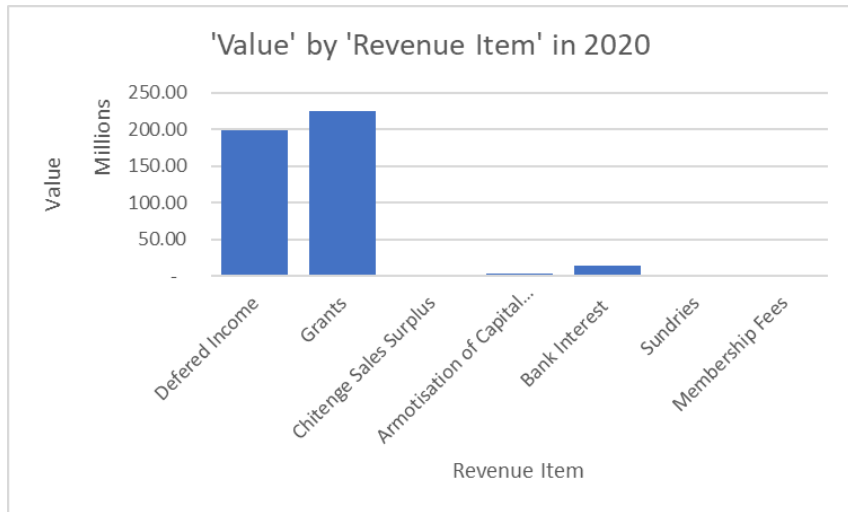
NACRO's financial health during 2021 is depicted by the contrast to 2020. This helps to determine whether the organization is making progress, stagnant or regressing. Over the period under review NACRO saw a marginal improvement overall. However, the presentations by Country depict marked differences as follows

ZAMBIA_2021;









Note the following tendency from the foregoing data representations above;

- Zimbabwe activities were spent from the Zambia Programme. They were also quite insubstantial compared to the absolute Programme Value for Zambia.
- There has been growth in the incomes for both Malawi and Zambia over the 2 years.
- Zambia has always carried over an income deficit from 2020 to 2021 and beyond. The opposite is true for Malawi with a Surplus across the two years and beyond.
- The financial structure is also unique and different in the two Country Programmes; Malawi has a big contribution in the Expenditure towards staffing and personnel while Zambia has had a slim contribution compared to the absolute amount of the annual finances.

NB: All the figures were extracted from NACRO 2021 Audited Accounts.

CONCLUSION;

2 Key factors that characterized the NACRO operations of 2021;

COVID-19

All Strategic Outcomes were being achieved; livelihoods of the vulnerable households and resilience of the families and communities were rising thereby achieving the Organizational Goal. However, this was happening under very difficult conditions. The COVID-19 pandemic with attendant restrictions and protocols loomed as a big derailment in the programmes. Infact three senior management team members responsible for Organizational operations got infected and subsequently taken ill on account of the pandemic. Office closures usually followed such revelations for disinfection and general break of cycle and whole teams underwent clinical tests. The restrictions on numbers caused delayed activity implementation for those that needed groups to come together such as meetings, trainings and others. The protocols for prevention and mitigation against COVID-19 also hindered many vulnerable persons as they cost money; examples are face masks, soap for hand washing, etc.

Active Beneficiaries 16 967;

In 2021, NACRO outreach activities reached the highest number of beneficiaries in a single year in 7 years. It infact was 39% higher than 12 193 of 2020. The major reason for this was the accumulation of efforts and experiences from the past period of 6 years by Key Staff. The key staff have been with the organization for that long. The other reason being that of the nature of programmes and projects applied for and granted. They have been relatively larger than NACRO was implementing in the past especially 5 years and ago and earlier.

APPENDIX 1; ZAMBIA INCOME AND EXPENDITURE STATEMENT

ZAMBIA			
INCOME			
Revenue		2021	2020
Grants		9,917,353.00	8,019,763.00
Chitenge Sales		3,235,117.00	1,095,949.00
Farm Income		1,116,638.00	842,761.00
Bank Interest		118,414.00	84,944.00
Membership Fees		2,500.00	500.00
Grant Capital Amortization		185,800.00	162,387.00
Savings Bank Foundation		198,861.00	215,447.00
Total Income		14,774,683.00	10,421,751.00
Expenditure			
Project Expenses		8,482,339.00	6,753,947.00
Cost of Chitenge sold		2,237,064.00	672,907.00
Salaries		1,876,040.00	1,535,276.00
Other Expenses		2,524,253.00	1,720,887.00
Total Expenditure		15,119,696.00	10,683,017.00
Deficit C/F		- 345,013.00	- 261,266.00

APPENDIX 2; MALAWIN INCOME & EXPENDITURE STATEMENT

	INCOME	2021	2020
	Defered Income	196,335,838.00	198,981,293.00
	Grants	223,220,538.00	225,669,356.00
	Chitenge Sales Surplus	4,798,499.00	1,161,944.00
	Armotisation of Capital Funds	5,336,839.00	3,739,447.00
	Bank Interest	16,605,294.00	13,945,889.00
	Sundries	398,000.00	1,638,000.00
	Membership Fees	350,000.00	
	TOTAL INCOME	447,045,008.00	445,135,929.00
	Personnel Expenses	77,281,039.00	60,380,416.00
	Project Expenses	118,812,264.00	152,279,311.00
	Administrative Expenses	46,454,690.00	35,729,922.00
	Other Payables	7,424,900.00	5,844,502.00
	TOTAL EXPENSES	249,972,893.00	254,234,151.00
	Balance C/F	197,072,115.00	190,901,778.00